# wieland anlagentechnik

## CORPORATE GUIDELINES

## of Wieland Anlagentechik GmbH

#### Our customers

We are a constant, reliable partner to our customers and their requirements are always the focus of our attention. It's about offering the customer solutions and achieving the highest degree of customer orientation. Our goal is customer satisfaction.

#### Our employees

Our employees are our greatest asset. With their skills and abilities, they make a crucial contribution to the economic success of the company. Within an entrepreneurial performance culture, we have high expectations of our workforce and actively encourage their advancement.

### Results orientation

Business results are measurable factors for the success of our company. They are an indispensable benchmark for the effectiveness and efficiency of all our processes. In order to achieve this, we have clear and verifiable goals, which are derived from our corporate strategy. We contribute a quantifiable increase in value to the Wieland Group and make an important strategic contribution to know-how.

## Suppliers and partners

The performance of selected suppliers and partners is an essential contribution to our success. That is why we maintain a fair, partnership-based approach and strive for a long-term relationship.

### Continuous improvement process

A process of continuous improvement involving all employees enables us to secure and strengthen our position in the market and vis-à-vis our competitors. In order to optimize all operations and processes, we take a holistic view considering all risks and opportunities.

### Health and safety

We avoid risks and design our employee workplaces to be safe and ergonomic. We take care to prevent injuries in the workplace and illness through appropriate measures. We supply our customers with safe and tested machinery.

#### Internal and external communication

We provide open and transparent information on developments in our company to employees, business partners, shareholders, the media and the public.

#### Environment

Careful handling of energy and resources as well as responsible, environmentally friendly thoughts and actions are very important to us.







