

## **PRIVACY NOTICE**

for Customers of Wieland Group Companies

Effective: September 7, 2026

### **1. (Joint) Data Controller**

Wieland-Werke AG, Graf-Arco-Straße 36, D-89079 Ulm, is the joint controller for data processing in connection with your customer relationship with companies of the Wieland Group. It is legally represented by the Executive Board. Further details regarding the Executive Board can be found on our website (<https://www.wieland.com/de/impressum>). The locations, contact information, and authorized representatives of the other joint controllers within the Wieland Group can be found on our website at <https://www.wieland.com/de/ueber-uns/wieland-weltweit>.

### **2. Data Protection Officer**

Wieland-Werke AG has appointed a Group Data Protection Officer. You can contact him by email ([datenschutz@wieland.com](mailto:datenschutz@wieland.com)), by mail at the address listed in Section 1 (please address to the Data Protection Officer), or online via our data protection portal ([https://privacy.wieland.com/wieland/anfrage\\_meldung.html?key=khupwYzouWRLtVgY](https://privacy.wieland.com/wieland/anfrage_meldung.html?key=khupwYzouWRLtVgY)).

### **3. Purposes, Sources, and Legal Bases for Processing**

We process your personal data (specifically, your master data as well as other data such as names, phone numbers, email addresses of the respective contacts at your company, contact history, inquiries and orders, email correspondence, fax correspondence, and credit information) in connection with contract initiation and contract fulfillment.

The legal bases for data processing are as follows:

- The legal basis for processing your master data in the context of contract initiation is Article 6(1)(b) of the GDPR.
- The legal basis for processing your master data in connection with contract performance is Article 6(1)(b) of the GDPR.
- The legal basis for processing your master data in connection with sanctions list checks is Article 6(1)(c) of the GDPR.
- The legal basis for processing your master data in connection with anti-money laundering checks is Article 6(1)(c) of the GDPR.
- The legal basis for processing your master data in connection with credit checks in the event of a credit risk is Article 6(1)(f) of the GDPR. Our legitimate interest stems from the business necessity of reducing the risk of payment defaults while simultaneously offering customers attractive payment terms.

- The legal basis for processing metadata and log data generated through the use of our systems is Article 6(1)(f) of the GDPR. Our legitimate interest stems from the use of IT systems to optimize our business processes.

We generally collect the personal data mentioned above directly from you. To the extent that we obtain creditworthiness information (not, however, about contact persons or corporate bodies themselves, but only about the specific customers in question, who are generally companies), this is done through appropriate credit reporting agencies.

#### **4. Recipients of Your Personal Data**

As a general rule, we do not transfer your personal data to third parties unless this is mandatory—for example, due to legal provisions or to initiate, execute, or fulfill the contract with you—or unless you have given your consent, or unless there is an overriding legitimate interest (on our part or on the part of a third party) in doing so and your legitimate interests do not outweigh this interest.

In addition to the companies within the Wieland Group with which we share joint responsibility, recipients include logistics service providers, factoring service providers, hosting providers, and, where applicable, credit bureaus and government agencies.

#### **5. Retention Period**

We store your personal data for the period necessary to fulfill the purpose for which it was collected. We store personal master data for the duration of the customer relationship and, due to statutory retention and documentation requirements, for a maximum of 15 years thereafter, beginning at the end of the year in which the customer relationship ends. Similarly, we store data related to individual transactions/orders, beginning in the year following the transaction/order.

#### **6. Your Rights**

You have a number of rights vis-à-vis us, Wieland-Werke AG (as well as the jointly responsible companies of the Wieland Group), as the data controller, which we detail below.

The easiest way to exercise your rights is to use our online privacy portal, which you can access at [https://privacy.wieland.com/wieland/anfrage\\_meldung.html?key=khupwYzouWRLtVgY](https://privacy.wieland.com/wieland/anfrage_meldung.html?key=khupwYzouWRLtVgY).

You can, of course, also contact us—Wieland-Werke AG (and any company within the Wieland Group that is jointly responsible with us)—by regular mail; please mark the envelope “Attn: Data Protection Officer” to ensure prompt assignment and forwarding. You can reach our Data Protection Officer by email at [atdatenschutz@wieland.com](mailto:atdatenschutz@wieland.com).

- Right of Access – You may request information from us at any time and without providing a reason regarding the personal data we process about you.

- Right to Rectification – You may request that we correct any inaccurate personal data we have processed about you at any time.
- Right to erasure or restriction of processing – You may request at any time that we erase the personal data concerning you or restrict its processing. Please note that statutory retention periods may prevent us from deleting the data immediately. In this case, we will restrict processing to the extent possible and will delete the data automatically upon expiration of the statutory retention period.
- Right to Object to Processing – If processing is based on our legitimate interest pursuant to Article 6(1)(f) of the GDPR, you may object to the processing at any time with future effect. If the processing is for marketing purposes, you do not need to provide a reason for your objection.
- Right to data portability – You have the right to receive the data you have provided to us in a structured, machine-readable format.
- Right to Withdraw Consent – You have the right to withdraw any consent you have given us to process your personal data at any time and without providing a reason, effective for the future.
- Right to File a Complaint with a Supervisory Authority – You have the right to contact the data protection supervisory authority at any time. Our data protection officer will also be happy to assist you!

## **7. Provision of Data**

You are not obligated to provide personal data; however, in such cases, it may not be possible to establish or carry out a business relationship.

## **8. Transfers to Third Countries**

The Wieland Group operates internationally. As a result, we also process personal data outside the EU, the EEA, and Switzerland—and, where applicable, worldwide. Processing therefore also takes place in countries that do not have a comparable level of data protection. To protect your personal data accordingly, we have entered into appropriate contractual agreements with the respective recipients in third countries—this includes, in particular, the companies of the Wieland Group outside the EU, Switzerland, and the EEA—, generally based on the currently applicable version of the European Commission’s Standard Contractual Clauses, to ensure a (at least) equivalent level of protection.

## **9. Case-by-Case Decisions and Profiling**

We do not perform profiling using the personal data collected from you, nor do we make automated decisions based on such data.

Data from the pre-contractual phase or from the contractual relationship may also be processed using AI systems (e.g., Microsoft Copilot). In this regard, Wieland has entered into contractual agreements with the operators of the AI systems that ensure the security of the data. In addition, the AI systems used are evaluated in accordance with the AI Regulation to ensure a high level of protection.